



San Diego Regional Center Performance Contract Plan FY 2024-25

Board Approved: TBD

San Diego Regional Center (SDRC) promotes opportunities and supports choices for people with developmental disabilities or at risk of developmental disabilities in San Diego and Imperial Counties.

This Plan for FY 2024-25 reflects targeted activities SDRC will engage in to continue improving outcomes related to Public Policy Measures and Compliance Requirements as a result of both internal review and external feedback sessions.

Public Policy Performance Measures	Statewide Averages	SDRC Outcomes	Planned Activities for 2024-25
<p><i>Number and percent of the regional center caseload in a Development Center</i></p>	<p>January 2024 0.05%</p>	<p>January 2024 NUMBER: 21 PERCENTAGE: 0.05%</p>	<ul style="list-style-type: none"> • SDRC will continue to use Community Placement Plan funds to support individuals who have moved out of State Operated Facilities/ Developmental Centers into the community. • SDRC will continue to conduct an annual needs survey assessment and ask for input from families, self-advocates, staff and community partners to prioritize resource development. • SDRC will develop resources in San Diego and Imperial counties to meet individual support needs, including meaningful day services and other supports.
<p><i>Number and percent of minors residing with families - own home, foster home, with a guardian</i></p>	<p>January 2024 99.67%</p>	<p>January 2024 NUMBER: 23,030 PERCENTAGE: 99.42%</p>	<ul style="list-style-type: none"> • SDRC will continue to maximize the use of community resources to assist families in maintaining their children in the home. • SDRC will help identify and provide needed services to help families keep children in their own homes, including respite, day care, personal assistance, social recreation, camp and non-medical therapeutic services, behavior management services, crisis services and the Self Determination Program. • SDRC will train Service Coordinators to assist families in being effective advocates for their children and will help families explore more flexible support plans such as the Self-Determination Program. • SDRC will provide educational opportunities for families to learn about navigating regional center services and specific services available to children.

Public Policy Performance Measures	Statewide Averages	SDRC Outcomes	Planned Activities for 2024-25
<i>Number and percent of adults residing in independent living</i>	January 2024 9.09%	January 2024 NUMBER: 1,636 PERCENTAGE: 10%	<ul style="list-style-type: none"> • SDRC will continue to partner with nonprofit housing organizations to develop and increase access to affordable housing for individuals with I/DD. • SDRC will continue to review living options, including related supports, with clients and families prior to adulthood including the Self Determination Program.
<i>Number and percent of adults residing in Supported Living services</i>	January 2024 4.78%	January 2024 NUMBER: 380 PERCENTAGE: 2.32%	<ul style="list-style-type: none"> • SDRC will continue identifying supported living options and advocating for affordable housing options. • SDRC will monitor quality outcomes and ensure access to all generic services, e.g., IHSS. • Services Coordinators will conduct quarterly monitoring visits to ensure health and safety and quality services.
<i>Number and percent of adults residing in adult Family Home Agency (FHA) homes</i>	January 2024 0.74%	January 2024 NUMBER: 68 PERCENTAGE: 0.42%	<ul style="list-style-type: none"> • SDRC will continue identifying FHAs as a living option, working with service providers to meet individual needs. • SDRC will provide community presentations to families and self-advocates on FHA as a residential option. • SDRC will continue efforts to develop new FHA resources.
<i>Number and percent of adults residing in family homes – home of parent/guardian</i>	January 2024 NUMBER: 69.02%	January 2024 NUMBER: 11,324 PERCENTAGE: 69.23%	<ul style="list-style-type: none"> • SDRC will conduct listening sessions and identify needed supports to assist in resource development. • Service Coordinators, along with the planning team, will continue to assess for services needed in the family home. • SDRC will help identify, assess, and provide services to help adult clients continue living in their family home, including respite, Coordinated Family Support, behavior management, employment, and crisis services.
<i>Number and percent of adults residing in home settings – independent living, supported living, adult FHA, and family homes</i>	January 2024 83.63%	January 2024 NUMBER: 13,408 PERCENTAGE: 81.97%	<ul style="list-style-type: none"> • SDRC will advocate for individuals to assert their rights to access the living arrangement of their choice. • SDRC will continue to partner with nonprofit housing organizations to develop and increase access to affordable housing for individuals with I/DD.
<i>Number and percent of minors living in facilities serving more than 7</i>	January 2024 0.03%	January 2024 NUMBER: 10 PERCENTAGE: 0.04%	<ul style="list-style-type: none"> • SDRC will continue to use Community Placement Plan (CPP) funds to develop alternative living arrangements that meet children’s support needs in the least restrictive setting.

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<p><i>Number and percent of adults living in facilities serving more than 7</i></p>	<p>January 2024 1.52%</p>	<p>January 2024 NUMBER: 275 PERCENTAGE: 1.68%</p>	<ul style="list-style-type: none"> • SDRC will continue to use Community Placement Plan funds to develop homes that meet the individual’s health and behavioral needs in residential settings that meet the HCBS Final Settings rules, serving less than 7 adults per home. • SDRC will host informational sessions for self-advocates and their families on residential options that are in the least restrictive settings. • SDRC will continue monitoring these settings and assessing for support needs quarterly.

Public Policy Performance Measures	Statewide Averages	SDRC Outcomes	Planned Activities for 2024-25
<p>EMPLOYMENT:</p> <p><i>Number and percent of ages 16-64 with earned income. Source: Employment Development Department (EDD)</i></p> <p><i>Number and percent of ages 16-64 with earned income. Source: Employment Development Department (EDD) (continued)</i></p>		PENDING	<ul style="list-style-type: none"> • SDRC will continue working with the Disability Works (formerly Dept. of Rehabilitation) and local collaborative groups to promote Employment First with the individual planning team and increase employment opportunities. • SDRC will increase their outreach efforts to local businesses by hosting vendor resource fair and inviting businesses to attend and present. • SDRC will provide ongoing training to Service Coordinators and service providers on the Employment First, Paid Internship Program, and Competitive Integrated Employment (CIE) policies. • SDRC will collaborate with Disability Works (formerly the Department of Rehabilitation) and local school districts through the Local Partnership Agreement (LPA) process to increase opportunities for informed choice and employment. • SDRC will host informational and training opportunities on employment options, including the Coordinated Career Pathways program, for self-advocates, families, staff, service providers, and community partners. • SDRC will attend transition fairs through the school district and provide information on employment options for youth transitioning out of the school district.
<p><i>Average annual wages for individuals ages 16-64 (source: Employment Department)</i></p>		PENDING	<ul style="list-style-type: none"> • See above activities
<p><i>Annual earnings of individuals ages 16-64 compared to all people with disabilities in California: (source: Cornell Status Report)</i></p>		PENDING	<ul style="list-style-type: none"> • See above activities
<p><i>Number and percent of entered in the competitive integrated employment following (source: Paid Internship Program Survey)</i></p>		<p>FY 23/24 13 out of 88 14%</p>	<ul style="list-style-type: none"> • See above activities

Public Policy Performance Measures	Statewide Averages	SDRC Outcomes	Planned Activities for 2024-25
<p><i>Average wages and hours worked for adults engaged in Competitive Integrated Employment on behalf of whom incentive payments have been made (source: Competitive Integrated Employment Program Survey)</i></p>		<p>FY 23/24 \$17.60/hr. average wage 16 hours/week (average hours worked)</p>	<ul style="list-style-type: none"> • See above activities
<p><i>Average hourly or salaried wages per week for adults who participate in a Paid Internship (source: Paid Internship Program Survey)</i></p>		<p>FY 23/24 \$18.98/hr. average wage 16 hours/week (average hours worked)</p>	<ul style="list-style-type: none"> • See above activities
<p><i>Total number of 30-day, 6-month, and 12-month incentive payments made for the fiscal year. (source: Competitive Integrated Employment Incentive Program survey)</i></p>		<p>January 2024 44-30 day incentive payments 32-6 month incentive payments 12-12 month incentive payments</p>	<ul style="list-style-type: none"> • See above activities
<p><i>Percentage of adults who reported having competitive integrated employment as a goal in their IPP (source: National Care Indicator Adult Consumer Survey)</i></p>		<p>N/A</p>	<ul style="list-style-type: none"> • See above activities

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Unqualified independent audit with no material findings	YES	YES	<ul style="list-style-type: none"> SDRC will continue to utilize sound business practices in compliance with audits.
Substantial compliance with the Department of Developmental Services fiscal audit	YES	YES	<ul style="list-style-type: none"> SDRC will continue to fulfill internal auditing requirements.
Operates within operations budget	YES	YES	<ul style="list-style-type: none"> SDRC will continue to monitor and provide monthly reporting.
Certified to participate in the Home and Community-Based Waiver	YES	YES	SDRC conducts monthly audits, as well as ongoing training on all Federal Programs.
Compliance with Vendor Audit Requirements per contract	YES	YES	SDRC will continue to perform vendor audits per contract requirements.
IPP Development per W&I Code requirements	98.5% (2019)	Pending	SDRC will continue to monitor IPP completion reports to assess areas for improvement.
IFSP Development per Title 17 requirements per ESR	87.3%	Pending	SDRC will continue to monitor IFSP completion per requirements.
CDER/ESR Currency	January 2024 96.92%	January 2024 97.72%	<ul style="list-style-type: none"> SDRC will continue monitoring monthly reports to ensure CDERs and ESRs are current.
Intake/Assessment and IFSP timelines (ages 0-2)		January 2024 97.57%	<ul style="list-style-type: none"> SDRC will continue to monitor compliance with Intake timelines.
Intake/Assessment timelines for individuals ages 3 or older			<ul style="list-style-type: none"> SDRC will continue to review the Intake process and identify areas for improvement to comply with the required intake assessment timelines. SDRC will continue to do outreach to increase the number of clinicians who can assist in the assessment process.
142 days or less	January 2024 78.32%	January 2024 77.02%	
143-240 days	January 2024 14.63%	January 2024 22.98%	
Over 240 days	January 2024 1.12%	January 2024 0%	

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<p>Reducing Disparities and Improving Equity in Purchase of Service (POS) Expenditures</p>		<p>See Disparity Data report</p>	<ul style="list-style-type: none"> • Provide information and training for staff and service providers to promote culturally-competent and person-centered service delivery. • Seek input from our community regarding barriers to access and utilization of services, and ways to overcome these barriers, especially for underserved communities. • Recruit and maintain a culturally diverse staff whose ethnicity, language and cultural background reflect that of the collective individuals served by SDRC. • Review annual POS authorization and expenditure data and monitor progress. • Service Coordinators annually review utilization of authorized POS for the individuals assigned to them. • Complete a POS expenditure Data Information meeting, in-person and virtually annually. • Continue seeking DDS funding for successful equity projects and continue implementing the Equity Projects funded by the DDS Disparity Funds Program, to better inform and prepare families to access and utilize regional center services. • SDRC will run a query of NO POS numbers for Family, Transition, and Adult Services Departments to establish a baseline and begin focusing on those individuals that are not accessing or utilizing services and resources. • Review annually progress made on those with most disparity. • In-service training with staff on services available, cultural barriers to accessing services, sharing of resources. • Identify, connect and support Community Based Organizations that support underserved persons in our community and educate members about SDRC and services provided. • Collaborate with Service and Equity (SAE) grantees to prioritize community outreach events. • Provide information in accessible format through translators at meetings and translated materials in plain language.

Public Policy Performance Measures	Statewide Averages	SDRC Outcomes	Planned Activities for 2024-25
<p><i>Percent of total annual purchase of service expenditures by individual's ethnicity and age:</i></p> <ul style="list-style-type: none"> • <i>Seek to age two, inclusive.</i> • <i>Age three to 21, inclusive.</i> <p><i>Twenty-two and older.</i></p>		See Disparity Data report	<ul style="list-style-type: none"> • See above activities
<p><i>Number and percent of individuals receiving only case management services by age and ethnicity:</i></p> <ul style="list-style-type: none"> • <i>Birth to age two, inclusive.</i> • <i>Age three to 21, inclusive.</i> • <i>Twenty-two and older.</i> 		See Disparity Data report	<ul style="list-style-type: none"> • See above activities