STATE OF CALIFORNIA
DEPARTMENT OF DEVELOPMENTAL SERVICES
COVID-19 RE-ENTRY PLAN

Guidance and procedures for California’s developmental services to safely operate and for consumers and families to make informed decisions about how and when to re-enter services during the COVID-19 pandemic.

KEY PRIORITIES

Collaboration and Partnership

Redesigning and Adapting Services

Sound Decision-Making and Accountability
PLAN DEVELOPMENT

• Met with stakeholders to obtain input and information about COVID-19 impact, adaptations, best practices, lessons learned and considerations for re-entry
  o Subgroups of DS Task Force members with expertise in the following service areas Residential, Day Services, Transportation, Early Start, Eligibility and Intake
  o Consumer Advisory Committee (CAC)

• Collaborating with partners to address immediate needs for site-based day services and planning for their reinvention and transition to sustainable designs
  o Day Services providers
  o Association of Regional Center Agencies (ARCA)
  o California Disability Services Association (CDSA)

• Continuously researching emerging guidance from credible sources such as the Centers for Disease Control (CDC), California Department of Public Health, Cal/OSHA, California Department of Social Services

• Developed a framework for the plan and in the process of refining and soliciting input and recommendations
## STAGE 1: Safety and preparedness
Continue to build out testing, contact tracing, PPE, and hospital surge capacity.
Continue to make essential workplaces as safe as possible:
- Physical and work-flow adaption
- Essential workforce safety net
- Make PPE more widely available
- Individual behavior changes

Stay at home except for essential and permitted activities
Prepare sector-by-sector safety guidelines for expanded workforce.

## STAGE 2: Lower-risk workplaces
Gradually opening some lower risk workplaces with adaptations at a pace designed to protect public health and safety, starting with:
- Retail
- Manufacturing
- Offices (when telework not possible)
- Outdoor Museums
- Limited Personal Services

Limit time outside the home and travel only for permissible activities, such as healthcare, food, outdoor exercise and recreation (individuals and households only). Stage 1 and 2 work, and local shopping or other activities related to open sectors.

Some counties may move more quickly through stage 2, following guidelines laid out on the county variance page.

Other counties may maintain more restrictive public health measures.

Monitor critical indicators and alter scope of reopening, if necessary, to protect public health and safety.

## STAGE 3: Higher risk workplaces
Phase in higher-risk workplaces at a pace designed to protect public health and safety, beginning with limited personal care and recreational venues (with workplace modifications).

Travel for permissible activities, such as healthcare, food, stages 1-3 work, and local or activities shopping related to open sectors.

Monitor critical indicators and alter scope of reopening, if necessary, to protect public health and safety.

## STAGE 4: End of Stay Home Order
Gradually open larger gathering venues at a pace consistent with public health and safety, such as nightclubs, concert venues, and live audience sports.

Gradually resume remaining activities and travel.
Monitor critical indicators and alter scope of reopening, if necessary, to protect public health and safety.
Assessment and planning

- Providers conduct site-specific risk assessments and prepare site protection plans
- Individual readiness assessments to be completed by regional center and provider
- Consumers and families are supported to evaluate options and decide what to do

Phases for re-entry

- Phase 1 Limited Re-Entry
- Phase 2 Partial Re-Entry
- Phase 3 Full Re-Entry
## Indicators

ALSO SUBJECT TO COUNTY DIRECTIVES

<table>
<thead>
<tr>
<th>Service Area</th>
<th>General Description of Re-Entry</th>
<th>CA Stage 1</th>
<th>CA Stage 2</th>
<th>CA Stage 3</th>
<th>CA Stage 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential: ARFPSHN, ICF/DD-N,</td>
<td>Visitors return to the home and residents resume activities in the surrounding community</td>
<td></td>
<td></td>
<td>LIMITED</td>
<td>PARTIAL</td>
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<tr>
<td>ICF/DD-CN, ICF/DD-H</td>
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<tr>
<td>Residential: Licensed</td>
<td>Visitors return to the home and residents resume integration in the surrounding community</td>
<td></td>
<td>LIMITED</td>
<td></td>
<td>FULL</td>
</tr>
<tr>
<td>Residential: Unlicensed</td>
<td>Visitors return to the home and residents resume integration in the surrounding community</td>
<td>LIMITED</td>
<td></td>
<td></td>
<td>FULL</td>
</tr>
<tr>
<td>Day Services: Site Based</td>
<td>In-person services are reinvented and resume on-site and in other settings</td>
<td></td>
<td>LIMIT &amp;</td>
<td>PARTIALLY</td>
<td>FULL</td>
</tr>
<tr>
<td>(Reinvented)</td>
<td></td>
<td></td>
<td>REINVENTING</td>
<td>REINVENTED</td>
<td></td>
</tr>
<tr>
<td>Day Services: Unlicensed</td>
<td>In-person services resume in community settings</td>
<td></td>
<td>LIMITED</td>
<td></td>
<td>FULL</td>
</tr>
<tr>
<td>Community-Based</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Day Services: Employment</td>
<td>In-person supports resume in consumer work settings</td>
<td>LIMITED</td>
<td>PARTIAL</td>
<td></td>
<td>FULL</td>
</tr>
<tr>
<td>Transportation Services</td>
<td>Services resume in all settings</td>
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<td>LIMITED</td>
<td>PARTIAL</td>
<td>FULL</td>
</tr>
<tr>
<td>Early Start</td>
<td>In-person services resume including evaluations and planning meetings</td>
<td></td>
<td>LIMITED</td>
<td>PARTIAL</td>
<td>FULL</td>
</tr>
<tr>
<td>In Home Services</td>
<td>In-person services resume including evaluations and planning meetings</td>
<td></td>
<td>LIMITED</td>
<td>PARTIAL</td>
<td>FULL</td>
</tr>
<tr>
<td>Eligibility &amp; Intake</td>
<td>In-person services resume including evaluations and planning meetings</td>
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<td>LIMITED</td>
<td>PARTIAL</td>
<td>FULL</td>
</tr>
<tr>
<td>RC &amp; DDS Monitoring</td>
<td>In-person monitoring visits resume in facilities and other settings</td>
<td>LIMITED</td>
<td>PARTIAL</td>
<td></td>
<td>FULL</td>
</tr>
</tbody>
</table>

**Note:** In most service areas, permanent and long-term changes will be necessary, therefore full re-entry may be notably different from before the COVID-19 pandemic.

DRAFT 6/10/20
Before Limited Re-Entry

• Providers must prepare the *DDS Protection Plan* and obtain Regional Center approval

• *Specifications For Each Phase* (for each service area) should be attached to the plan

• The plan is to be maintained on site and available to anyone upon request

• Employees, consumers, and families are to be informed of the plan and trained on relevant aspects
Reinvention of Site-Based Day Services

• Providers will be supported to reinvent services
  • Opportunities for individualized wrap-around services in various settings
  • Enhancing the principles of independence and self-determination
  • Maximizing recent innovations for remote services

• Providers will develop a Program Design Reinvention Addendum, to be approved by the Regional Center

• Services and individuals will be assessed for safety

• Consumers will be supported to make choices about reinvented service options
**NEXT STEPS**

- Finalize the *Specifications For Each Phase* section of the plan
  - Re-engaging DS Task Force members with expertise in those service areas
  - Input from self-advocate and family member focus group

- Finalize the re-entry plan and relevant materials

- Present final plan to System and Fiscal Reform Workgroup and/or DS Task Force to include:
  - Communications plan and training materials

- Distribution of re-entry plan and directives (targeting end of June)

- Train the Trainer

- Webinar series (July)

- Provide technical assistance to regional centers

- Develop and distribute Frequently Asked Questions (FAQs)